

Partner list

PRAIX S.à r.l. — Updated 29 September 2026

PraixAgent partners with the external software providers below to power and enhance the platform. We tell customers of changes as described in our Data Processing Agreement.

Providers that handle call data (Annex III of the Data Processing Agreement)

Provider	What it does for us	Where data is processed	Transfer safeguard
ElevenLabs	Voices and text-to-speech. Zero-retention mode is used, so nothing is kept after the call.	Real-time processing outside the EEA, including the United States. Not stored.	EU-US Data Privacy Framework and/or Standard Contractual Clauses
Twilio	Telephony and phone numbers.	May include the United States	EU-US Data Privacy Framework and/or Standard Contractual Clauses
Hostinger	Hosting: servers, database and storage of call recordings and transcripts.	France (Paris), EEA	Not needed (inside the EEA)

Providers that handle account and billing data

Provider	What it does for us	Transfer safeguard
Stripe	Card payments	EU-US Data Privacy Framework and/or Standard Contractual Clauses
Paystack	Payments in Nigerian Naira, where enabled	Standard Contractual Clauses or an equivalent safeguard

Telecommunications carriers that only route calls are not sub-processors and are not listed.